

User Guide

Ubiqus translation services in WPML

Version 1.0

ubinus

Ubiqus Labs Immeuble PB5 1 avenue du Général de Gaulle 92074 La Défense France

User Guide V1.0

Document	User Guide: Ubiqus Translation Services in WPML			
Version	#1.0			
Reason for issue	First issue			
Original issue date	11 September 2020			
Issued by	Ubiqus Labs - nkoni@ubiqus.com			

Contents

Contents	2
<mandatory> Audit of your website by WPML</mandatory>	3
nstalling WPML on your website	3
Getting your website WPML-ready	4
Understanding how WPML works and how it will have a global impact on your website	4
Setting up the plugin for XLIFF files transfer	4
Setting up Ubiqus as your translation service	5
Installing WPML plugins	5
Select Ubiqus as a translation service in WPML	5
Sending contents for translation	7
Refresh language pairs	7
Using Translation Management	8
Checking the status of translation jobs	10

<MANDATORY> Audit of your website by WPML

Before you proceed in using WPML plugin, it is mandatory to have your website audited by WPML.

1 – Please go to <u>https://wpml.org/home/translation-ready-review/?tsName=Ubiqus</u> to complete a very simple questionnaire.

A link for y	our site *					
http://						
This is a link fo	r your site on front-er	id, no access details	are needed. 2	there's still re	public URL ple	ane leave
empty						
What versi	on of WordPres	s does your site	use?*			
Which ther	ne does your sit	e use? *				
Please write "C	istors" if the there is	custom developed	for your eite			
what nhosi	ne does your sit	e 116e7 *				
flease provide Do you hav	a conna asparated i ve separate deve	it of all the active p	ligins on your ng and pro	alte with their duction ve	raniona raions of yo	sur site? *
Please provide Do you hav O Yes	a conna asparatad i re separate deve	at of all the active p dopment, stagi	ligins on your ng and pro	ate with their duction we	versions of yo	our site? *
Please provide Do you hav Ves No	a comma suparated i re separate deve	ut of all the active p dopment, stagi	ugins on your ng and pro	als with their duction ve	venions risions of ye	our site? *
Plasse provide Do you hav Ves No I don't kno	a corma asparatad i re separate deve	it of all the active p dopment, stagi	lighs on your ng and pro	alte with their duction ve	rsions of yo	our site? *
Flesse provide Do you hav Ves No I don't kno Is multi sit	e configuration	at of all the active p dopment, stagi being used? *	igins on your ng and pro	ale with their duction ve	rsions of yo	our site? *
Please provide Do you hav Ves No I don't kno Is multi sit Ves	e configuration	at of all the active p dopment, stagi being used? *	ligins on your ng and pro	ate with their duction ve	versions resions of yo	our site? *
Please provide Do you hav Ves No I don't kno Is multi sit Ves No	a comma suparated in the separate deve the e configuration	at of all the active p dopment, stagi being used? *	lights on your	alte with their duction we	rsions of yo	eur site? *
Please provide Do you hav Ves I don't inc Is multi sit Ves No I don't inc I don't inc	a comma-separated b es esparate deve w e configuration	at of all the active p dopment, stagi being used? *	ligins on your	ale with their duction we	rsions of yo	our site? *
France provide Do you have Ves I don't inc Es multi sit Ves No I don't inc Es custom of	a comma auguratad i ee separate deve iw e configuration iw code used on yo	at of all the active p dopment, stagi being used? * ur site? *	light on your	ale with their duction ve	resions of yo	sur site? *
Finance provide Do you have Ves I don't ince Is multi sit Ves It don't ince Is custom of Yes	a comma separate fleve re separate deve re e configuration re code used on ye	it of all the active p dopment, stagi being used? * ur site? *	light on your	ale with ther	resions of yo	sur site? *
Flasse provide Do you have Ves I don't kno Es multi sit Ves No Es custom - Ves No Ves No	a comma separate deve exception and the separate deve exception and the separation to the separation of the separation of the separation of the separate development of th	it i al the entire pl dopment, stagi being used? * wr site? *	light on your	als with their duction we	versions of yr	ur site? *
Flasse provide Do you have Ves I don't kno Es multi sit Ves No Es custom (Ves No Ves No Es custom (No Es custom (Es custom (No Es custom (No Es custom (No Es custom (No Es custom (No Es custom (Es custom (No Es custom (Es custom (No Es custom (Es custom (e contractor deve es separate deve e configuration rov code used on ye	ut of all the active pl dopment, stagi being used? * wr site? *	light on your	alse with their duction we	versions of yr	ur site? *
Flease provide Do you have Ves No I don't ince Is multi sit Ves No I don't ince Is custom (Ves No I don't ince Site Cont	a comme separate d'eve exeparate deve e configuration sor code used on yo tent	ut ef all the entire p diopment, stagi being used? * ur site? *	light on your	ale with their duction ve	reliens of yc	our site? *
Please provide Do you have Ves No I don't inc Is curit sit Yes No I don't inc Is curit on't inc Site Comit What is the	e contra agarded i es esparate deve ex esparate deve e configuration cov code used on you cov teant main language	at if all the active p dopment, stagi being used? * ur site? * of the site con	ugins on your ng and pro	ale with ther	versions of yr	sur site? *

Note: the questionnaire refers to the following terms.

WordPress Multisite: Multisite is a type of WordPress installation that allows you to create and manage a network of multiple websites from a single WordPress dashboard.

2- WPML will audit the website to ensure the website is suitable for multilingual content. They should be able to get this done within 48 hours. This is a free service.

Installing WPML on your website



If you do not already have WPML, **download the "Multilingual CMS**" version via the link that contains Ubiqus identifier (called a tsid): <u>https://wpml.org/purchase/?tsid=00f941032a272372a9aaa2485f8d1786</u>

This will ensure Ubiqus is the default Language Service Provider selected in WPML.

Note : WPML documentation about installation: <u>https://wpml.org/faq/install-wpml/</u>

Getting your website WPML-ready

Understanding how WPML works and how it will have a global impact on your website

Before being able to send translation projects to Ubiqus, you will have to read WPML literature about:

- Getting started: <u>https://wpml.org/documentation/getting-started-guide/</u>
- Managing translation roles: <u>https://wpml.org/documentation/translating-your-</u> <u>contents/working-with-translation-managers/</u>
- Choose your <u>site's languages</u>
- Customize and add <u>language switchers</u> to your site
- Etc.

Note: Ubiqus has partnered with WPML to provide language services within WPML plugin. WPML support teams must be your main point of contact for any questions regarding how the plugin is set up and functions.

Setting up the plugin for XLIFF files transfer

Process explained

WPML plugin will send XLIFF files to Ubiqus to translate your content. XLIFF files are standard bilingual files used in the translation industry.

WPML offers several XLIFF options. Be sure to read the <u>configuring XLIFF File Options Generated by</u> <u>WPML</u> article to configure them correctly.

Ubiqus will translate offline and upload the completed translations to WordPress through a separate interface. Contrary to <u>a translation managed internally</u>. Ubiqus translates offline, using our own tools and do not need access to your WordPress back-end.

Here is the high-level process we will continue to detail in this document:

- 1. Set up Ubiqus as <u>your</u> translation service in WPML.
- 2. Enable sending XLIFF files attached to translator notification emails.
- 3. Go to WPML->Translation Management and send jobs to Ubiqus.
- 4. WPML sends notification emails to Ubiqus.
- 5. Ubiqus translates your XLIFF files without getting access to your WordPress back-end.
- 6. When we are done, we upload the translation to WPML that will deliver it to your WordPress back-end.
- 7. WPML creates the translations on your site and sends you a notification email, saying that the work has been completed.

Setting up Ubiqus as your translation service

Once WPML has validated the compatibility of your plugins, theme and versions with WPML plugin, you need to establish a secure connection between your WordPress website and Ubiqus. You need to select Ubiqus from the list of available **Translation services**.

Go to this page for more information: <u>https://wpml.org/translation-service/ubiqus/</u>

Installing WPML plugins

To send the content for translation to Ubiqus, please ensure that you have the following plugins installed on your website:

- WPML Multilingual CMS the core plugin
- WPML Translation Management this plugin will allow you to connect to Ubiqus
- WPML String Translation this plugin will allow you to translate interface strings

You can download them from your <u>wpml.org</u> account after having bought the <u>plugin</u>.

Select Ubiqus as a translation service in WPML

Register with WPML

To be able to select Ubiqus as your translation service provider, you must <u>register</u> with WPML. The entire process takes only a few minutes.

If you need any help with the WPML plugin configuration, go through WPML <u>getting started guide</u> or simply ask a question on their <u>support forum</u>.

Activate Ubiqus as your translation service

To connect WPML to Ubiqus, all you need is the API Token that will be provided by Ubiqus.

• Go to WPML -> Translation Management to select your translation method. Click the button Yes, show me the available translation services.

Translation Management								
Translation Method	Translation Service	Local Translators	Translation Editor	Summary				
	Select Translation Method							
	Do you want to use a tra	anslation service for some or all of your s	site's content?					
	No thanks, I'm using my own tra	Anslators Yes, Show me the available	e translation services					

• Find Ubiqus on the list of translation services and click **Activate**.

 In the next screen, click Yes, I already have an account and enter the API Token provided by Ubiqus on the following screen.

As a result, you should see that Ubique is an Active service in the **Translation Services** tab.

Translation Dashboard Translation Basket 1	Translation Roles Translation Services Translation Jobs
Active service:	Ubiqus Refresh language pairs Translate. Transcribe. Right here. Right now. Easy as that. Ubiqus is authorized. Ubiqus is authorized. De-authorize

Configuring WPML to send XLIFF files

Once you have installed the **Management translation** module, go to the **WPML-> Settings** page and scroll down to XLIFF file options to check the default file format is XLIFF 1.2 (or newer version) and that the *Do nothing* radio button is ticked.

XLIFF file options	XLIFF version Choose default format for XLIFF file: XLIFF 1.2 •
	New lines character
	All new lines should be replaced by HTML element br class="xliff-newline" />. Use this option if translation tool used by translator does not support new lines characters (for example Virtaal software)
	• Do nothing. If you will select this, all new line characters will stay untouched.
	Save

Receiving completed translations

As soon as a translation job is finished by Ubiqus, it will be ready to be delivered to your website.

Depending on your configuration, translations will be delivered automatically or can be manually fetched from your WordPress admin panel.

To check your configuration, go to **WPML -> Settings**, locate the **Translation Pickup mode** section and verify the selected option.

ubi<mark>n</mark>us

Translation pickup mode	How should the site receive completed translations from Translation Service?				
	Translation Service will deliver translations automatically using XML-RPC				
	 The site will fetch translations manually 				
	l				
	1 translation job has been sent to remote translators Last check: never Open the content updates log	Check status and get translations			

- When automatic delivery is selected, translations will be delivered to your website automatically as soon they are complete. At any time, you can <u>check the status of translation</u> <u>jobs</u>.
- If you choose the option to fetch translation manually, you can download completed translations from the WPML -> Translation Management page. Click the Check status and get translations button at the top of the page.

anslation Mana	gement				
Translation Dashboard	Translation Roles	Tran	slation Services	Translation Jo	bs
2 translation jobs have b	een sent to remote tran	slators	Check status and	get translations	Last check: never
Open the content update	<u>s log</u>				

Sending contents for translation

Refresh language pairs

After setting up your languages in WPML, please inform Ubiqus of the language pair you will be using in your website (by email to your Account Manager). What language will be used to write your website and in which language you want it translated?

Then, if need be, Ubiqus will update your WPML account with the required languages. Once we confirmed your required languages exist on our side, press the **Refresh language pairs** button in the **Translation Services** tab.

Translation Dashboard Translation Basket 1	Translation Roles Translation Services Translation Jobs	
Active service:	Ubiqus Refresh language pair	'S
ubious	Translate. Transcribe. Right here. Right now. Easy as that.	
Deactivate	Ubiqus is authorized. De-authorize	

ubi<mark>n</mark>us

Now, you are ready to send content for translation. For detailed steps, please visit WPML <u>dedicated documentation page</u>: <u>https://wpml.org/documentation/translating-your-contents/</u>

Using Translation Management

Translation management dashboard

Click WPML > >**Translation management**. Four different tabs are displayed.

Translation Dashboard screen includes sections for content filter, content list, and translation controls.

- 1. Use the filter to choose which content to show in the list.
- 2. Select content that needs to be translated from the list.
- 3. Choose which languages to translate into (or <u>duplicate</u>).
- 4. Add to the translation basket.

Translation Managament				Screen	Options 🔻
iransiation Management					
Translation Dashboard Translators Tra	solation Services	Translation Jobs			
	Islation services	Translation Jobs			
1. Select items for translation					1
Page 🔻 parent Any	▼ in English ▼	translated to Any language	All trans	lation statuses	- 1
All statuses All Translation Priori	ties 🔻 Title	Filter × R	eset filter		
Q How to translate					
2	Туре			Date	Notes
About Us	Page		××	2018-06-05 Published	•
Our Services	Page		××	2018-06-05 Published	Ð
✓ Testimonials	Page		××	2018-06-05 Published	+
Title	Туре			Date	Notes
Word count estimate: 10 words in 3 documer 2. Select translation options	nt(s) <u>Word count for</u>	the entire site			
All Languages	 Translate 	O Duplicate content	O Do no	thing	
French	• Translate	 Duplicate content 	🔿 Do no	othing	
German	• Translate	 Duplicate content 	🔿 Do no	othing	
			4		
	Add selected of	content to translation basket			

You can repeat this process several times before actually sending the content for translation. In this way, you can collect content from different parts of the site and send it for translation in one batch.

When you have finished adding content to the basket, click on the **Translation Basket** tab. This is similar to the checkout step on eCommerce sites.

Translation Basket

Translation Dashboard Tra	anslation Basket 1	Translation Roles	Translation Services	Translation Jobs			
1. Review documents for translation							
Title	Туре		Status		Languages		
test traduction novembre 2	018 Page		Draft		French to German and Italian	Ô	
Title	Туре		Status		Languages		
2. Set a batch name an	id deadline						
Batch name:	Ubigus <> V	VPML WPML fr 22	U				
Suggested deadline:	2020-05-03		0				
3. Choose local transla	tor or Translatior	1 Service					
Language pair		Translator					
💶 French » 💻 German		Ubiqus (First avail	able) 🔻				
French » 💶 Italian		Ubiqus (First avail	able) 🔻				
		Ser	nd all items for transl	ation			

Review the content you are sending for translation, choose Ubiqus as the translator, give the batch a name, set a deadline, and then send for translation.

To get an estimate of how much content you are sending for translation, use the WPML's <u>website word</u> <u>count</u> tool.

Translating Strings

You will usually send content that needs to be translated from the **Translation Dashboard**. However, you may need to translate texts that do not belong to any specific page. For example, you may need to translate widget titles or the site's tagline.

To do this, use <u>WPML's String Translation</u>

ubi<mark>r</mark>us

String translation							
Select which strings to display: All stri	ngs 🔻 Se	elect strings within domain: Widgets ((6)				
Select strings Translation Priority: All Translation Priorities 🔻 Search for: 🗌 Exact match Search							
Languages of domains							
2 Context	Name Vie	w String	Status				
✓ Widgets	widget title	Meta Meta	Not translated translations				
✓ Widgets	widget title	💥 Categories	Not translated translations				
✓ Widgets	widget title	Archives	Not translated translations				
Domain Context	Name View	w String	Status				
Delete selected strings Change the	e language of selected st	rings 🔹 Change translation priori	ty of selected strings 🔻				
Translation options							
✓ Translate to French							
Add to translation basket							

Checking the status of translation jobs

You can check the status of jobs that you have sent for translation.

The **Translation Dashboard** shows status icons next to each page.

					Screen Options 🔻	
anslation Manageme	nt					
anslation Dashboard Translators	Translation Services	Translation Jobs				
Select items for translation						
'age 🔻 parent Any	• in English	translated to Any la	anguage 🔻 All tran	slation statuses		
All statuses 🔹 All Translation	Priorities v Title	Fil	lter 🔀 Reset filter			
How to translate 🖉				_		
Title	Туре			Date	Notes	
About Us	Page		°°	2018-06-05 Published	•	
Our Services	Page		~ ~	2018-06-05 Published	+	
Testimonials	Page		× •	2018-06-05 Published	•	
Privacy Policy	Page		××	2018-06-05 Draft	•	

Word count estimate: 0 words Word count for the entire site

TRANSLATION STATUS ICONS IN THE TRANSLATION MANAGEMENT DASHBOARD

lcon	Translation status
×	The content is not yet translated
~	The content is already translated and the translation is up-to-date
Đ	The content is translated, but the translation needs updating
¢°	The content is translated, needs an update, and a new translation is already in progress
×	This icon is displayed only for translation jobs done by local translator. If it is shown it means that translator has not yet started to work on this translation job.
0	The content of the translated post is duplicated from the default language.

Hover over these icons to see their meaning.

Depending if you have already sent the page for the translation you will see one or two **Actions** icons:



- 1. You can attach a **Note for the translators** into the text field by clicking on the icon marked with the **plus** sign. A note is then entered into a text field.
- 2. The **Check status and get translations** icon is displayed when the translation job by Ubiqus is in-progress.

For more details, go to the **WPML** → **Translation Management** page and click the **Translation Jobs**. There you will see a list of all the jobs.